

## Abstract

The object of the invention is to provide an information processing technology for realizing more efficient physical distribution. Schedule information regarding a form of receiving (for example, "not available for receiving", "available for receiving", "forward", "kept until called for") a package addressed to the member is received from a terminal of a member and then is registered in a storage device. Further, a delivery form (for example, deliverable or not deliverable for "not available for receiving") is determined with reference to at least the receiver's schedule stored in the storage device if the receiver is a member. Then, delivery request information for the distributor is generated in accordance with the delivery form if the determined delivery form involves a movement of the package. Accordingly, since a member registers his form of package receiving by himself in advance, he can receive the package in accordance with his schedule. That is, the distribution is performed in accordance with the receiver's schedule more, which allows the better efficiency.